

Practice Account Application



Practice Details:

Practice Name _____

Senior Partners Name _____ GMC or GDC Number _____

Practice Address _____

Postcode _____ Telephone _____ Fax _____

Practice Manager _____ E-Mail _____

Name of person/s authorised to place orders _____

Position at Practice _____

PCT Name & Address _____

Postcode _____

Bank Details:

Bank Name _____

Bank Address _____

Postcode _____

Sort Code _____ Account No. _____

Any Special Delivery Requirements or Instructions:

Would you like to be on our Mailing List ? please Yes No

I have read and accept the terms & conditions on inside back cover and agree to abide by them.

Senior Partner / Practice Manager _____

Signature _____ Position _____ Date ____ / ____ / ____

Please ensure you enclose a copy of your practice headed stationary with this application form.

Please return your completed form by fax to 0207 224 2309 or Freepost to:

Freepost RSGY-CSEZ-HGRR, Porter Nash Medical, Henry Schein UK Holdings, 18 Stanhope Place, London W2 2HH

Company Account Application

PORTER NASH[®]

A  HENRY SCHEIN[®] COMPANY

Company Details:

Company Name _____

Address _____

Postcode _____ Telephone _____ Fax _____

E-Mail _____

Type of Business: Partnership/Limited Company/Other (please specify)

Name and addresses of Directors _____ Date the business was established _____

Company Registration No _____ VAT Registration No _____

Registered name & address (if different from above) _____ Invoicing address (if different from above) _____

Contact for account queries _____ Telephone _____

Contact for purchases _____ Telephone _____

Estimated credit limit required per month _____

Two company trade references:

Name _____ Name _____

Company name _____ Company name _____

Address _____ Address _____

Telephone _____ Telephone _____

Fax _____ Fax _____

Bank Details:

Bank Name _____

Bank Address _____

Postcode _____ Postcode _____

Sort Code _____ Account No. _____

Would you like to be on our Mailing List ? please Yes No

I have read and accept the terms & conditions on inside back cover and agree to abide by them.

Partner / Director _____

Signature _____ Position _____ Date ____ / ____ / ____

N.B. This must be signed by either a Partner or Director - No other signature is acceptable.

Please ensure you enclose a copy of your headed stationary with this application form.

Please return your completed form by fax to 0207 224 2309 or Freepost to:

Freepost RSGY-CSEZ-HGRR, Porter Nash Medical, Henry Schein UK Holdings, 18 Stanhope Place, London W2 2HH



✓✓ delivery service

- Free deliveries on all orders over £100 ex VAT to all mainland destinations - unless where stated.
- We aim to despatch in-stock items ordered before 5pm the same day with 24hr express parcel delivery service to our account holders.
- Please note all deliveries are sent with one driver to your ground floor entrance.
- For orders less than £100 ex VAT small order handling charge of £5 will be applied.
- There is no extra charge for part delivery.

✓✓ guarantee

- Every product, with the exception of consumables and pharmaceuticals, purchased from Porter Nash Medical has at least a 12 month manufacturer's guarantee.
- We reserve the right not to be liable for guarantee on products that have defects or damage resulting from fair wear and tear, neglect, improper use by the user, or failure of the user to comply with the manufacturer's operating instructions.

✓✓ payments



All cheques should be made payable to Porter Nash Medical.

- By BACS, details are as follows:
HSBC Bank plc
115 High Street, Sittingbourne, Kent, ME10 4AL
Sort code: 40-42-04
Account number: 41548379
Account name: Porter Nash Medical
- IBAN code: GB62 MIDL 4042 0441 5483 79
Swift code: MIDLGB215415

We would be grateful if you would quote your account number on all correspondence.

Please write your Account Number here for quick easy reference.

✓✓ accounts

- Open an account with Porter Nash Medical and save time and effort - simply call us with your requirements and we will invoice you with 30 days free credit, subject to status.
- Account Application forms can be found on pages 483 and 484.



Originator's Identification Number

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Please leave blank for Porter Nash use only

Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form using a ball point pen and send to: **Porter Nash Medical, Medcare House, Centurion Close, Gillingham Business Park, Gillingham, Kent, ME8 0SB**

1 Name and full postal address of your Bank or Building Society

To: The Manager _____	Bank/Building Society
Address _____	
_____	Postcode _____

2 Name(s) of Account Holder(s)

5 Your Porter Nash Account Number

1	7						
---	---	--	--	--	--	--	--

3 Bank/Building Society Number

--	--	--	--	--	--	--	--

6 Instruction to your Bank or Building Society

Please pay Porter Nash Medical Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Porter Nash Medical and if so details will be passed electronically to my Bank/Building Society.

4 Branch Sort Code

from the top right hand corner of your cheque

--	--	--	--	--	--	--

Signature(s) _____

Date _____

Banks and Building Societies may not accept Direct Debit Instructions for some types of accounts

This guarantee should be detached and retained by the Payer.

The Direct Debit Guarantee

- This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society.
- If the amounts to be paid or the payment dates change Porter Nash Medical will notify you 10 working days in advance of your account being debited or as otherwise agreed.
- If an error is made by Porter Nash Medical or your Bank or Building Society you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy of your letter to us.





guaranteed great prices, friendly experts and a wide selection delivered to your door

our delivery and price promise...

✓ ✓ £ ex VAT

- All prices exclude VAT.
- It is our intention to maintain all prices in this catalogue for 2011, however due to market variations and exchange rate fluctuation Porter Nash reserves the right to amend prices without notice. To check current prices and availability please call our sales team.

✓ ✓ we beat any price

- Before you buy, give us the opportunity to beat any competitor's price. If you find the same product for less, we will beat it. It's as simple as that.

✓ ✓ quantity break

- Discounts available on orders for multiple quantities of single items, please contact our Sales Team.

✓ ✓ our price promise

- We save you money, our lowest price guaranteed.
- If within 14 days of purchasing a product from us you can buy it cheaper elsewhere we will refund the difference.
- Our aim is to provide the highest quality products at the most competitive prices.

✓ ✓ 1.5% discount

- 1.5% DISCOUNT for payment with order.

✓ ✓ value discount

- Discounts available for a single order of high value, please contact our Sales Team.

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Terms and Conditions

1 Definitions

In these Terms and Conditions of business the following meanings shall apply:- The Company shall mean Porter Nash Medical of 18 Stanhope Place, London W2 2HH. The Customer shall mean any person or persons, firm or company who buys or agrees to buy goods from the Company

2 Conditions Applicable

2.1 These Terms and Conditions shall apply to and govern all contracts for the sale of goods entered into by the Company where goods are dispatched by the Company to the Customer by mail order or delivery, and Customer acknowledges and accepts all such terms and conditions by placing an order for goods. All conditions of the Customer or other terms and conditions or warranties whatsoever whether communicated before or after these Terms and Conditions are excluded from the contract or any variation thereof unless expressly accepted by the Company in writing and the Customer's own conditions shall not be regarded as a counter offer.

2.2 The Company reserves the right to contact external credit reference agencies.

2.3 The exercise by the Company of any right pursuant to these Terms and Conditions shall be without prejudice to any other right available to it whether hereunder or under general law.

2.4 We are required to limit the sale of licensed products only to qualified healthcare professionals. We may request proof of a current, valid license at any time and we reserve the right not to ship licensed product for any reason.

3 Delivery

3.1 Delivery dates and times specified by the Company are approximate only. Unless expressly agreed by the Company in writing, time for delivery is not and shall not be deemed to be of the essence of the contract. The Customer shall make all arrangements necessary to take delivery of goods whenever they are tendered for delivery.

3.2 If goods are sold and delivered to the Customer in installments each delivery shall constitute a separate contract, and failure by the Company to deliver any one or more of the installments or any claim by the Customer in respect of any one or more installments shall not entitle the Customer to treat the contract as a whole as repudiated.

3.3 If you require something urgently we can despatch to meet your deadline, the following charges will apply Monday to Friday. For delivery by 10.30 am - £20 + VAT for delivery by 12.00 midday - £15 + VAT

4 Cancelling Orders/Returned Goods

4.1 Customers are reminded that it is illegal to send contaminated goods through the post. Equipment containing mercury must be emptied and disposed of in a suitable authorised container before return. To reduce the risk of cross contamination, all instruments/equipment should be sterilised as per manufacturers instructions. The details of the method used for sterilisation of items must accompany the returned item. The Company reserves the right not to handle items which do not meet these specific requirements. Any agreement or authorization to accept goods back does not absolve the customer from these responsibilities.

4.2 Customer Satisfaction Guarantee The quality of your delivery is important to us; please therefore check the parcel immediately upon receipt. If for any reason you are not completely satisfied with your purchase please contact the customer services on 020 7486 1434 or e-mail on info@porternash.co.uk within 7 working days of receipt we will be happy to authorise your return. When preparing your return please ensure that the product is in a condition suitable for re-sale, and inclusive of all original packaging, operating instructions, guarantee card and accessories. Goods must be accompanied by a proof of purchase and a Return Authorisation Number. The return authorisation number will ensure that your return is handled quickly and accurately. Please note items shipped directly back to our warehouse without pre-authorisation may be refused and no credit issued. Please ensure that Goods are adequately packaged and labelled to prevent damage in transit.

4.3 Returned Pharmaceuticals Due to MHRA regulations, we may not be able to accept the return of pharmaceuticals for resale. Therefore, we will only accept pharmaceutical returns for one of the following reasons: To correct an error in delivery or ordering by Porter Nash; In response to a product or batch recall, instigated by a manufacturer; or where products or packages are damaged in transit. Products should be returned with all original packaging and patient information leaflets. Please make certain that you have obtained a Return Authorization Number from our customer service team on 020 7486 1434 or e-mail on info@porternash.co.uk before returning these items.

4.4 Goods Wrongly Ordered or Not Required - The following will be required / applied. We realise that from time to time you may order in error and as your supply partner we will assist you to correct the situation. We ask that you report any errors to our customer service department on 020 7486 1434 within 7 days of receiving your order. After receiving a return authorisation number we ask that the product be promptly returned in saleable

condition. Credit will be applied as noted below:

- A Re-Stocking Charge of 15% will be applied and any cost of the Return of the Goods to the Company will be Charged to the Customer.
- No Refund of any handling or delivery charges applied to the Goods will be given.
- We will be unable to accept the return of custom imprinted items or non-catalogue items ordered specifically for the customer, [expired product, product that cannot be returned to the manufacturer, or hazardous items (please call customer service at 020 7486 1434 for assistance in identifying such items)].

4.5 Damaged Goods / Short Delivery

- Damaged goods or short delivery needs to be notified to the company within 48 hours.
- Upon notification we will immediately despatch a replacement product and authorise the return of the damaged goods. Upon receipt of the Goods by the Company, Full Credit in the Value of the Goods and any handling or delivery charges will be issued.

4.6 Product Recalls and Products Returned Under Complaint

- If a Manufacturer or Distributor instigates a Product Recall the Company will administer the Recall Procedures as determined by the Manufacturer or Distributor.
- Products returned under complaint will be sent to the Manufacturer / Distributor for Evaluation and Report and the details notified to the Customer.

4.7 Please do not return any goods before contacting our Customer Services Department on 020 7486 1434 who will issue a Returns Note and arrange collection for you.

4.8 For larger and non-stock items a charge may be levied.

4.9 You can only return an item that has been used in any invasive procedure or been in contact with blood, other body fluids, respired gases or pathological samples or used in the treatment of HIV and/or Hepatitis viruses providing it has been decontaminated in accordance to HSG(93)26 and an audit trail is available for inspection of the decontamination process if required. A 'Declaration of Contamination Status' HSG(93)26 form must accompany the item. A separate form is required for each item being returned. This Returns Policy Does Not Affect Your Statutory Rights

5 Repair and Service

Sales of small equipment will be covered by the manufacturer's warranty. Outside of the warranty period we will be happy to provide a quote.

6 The Price and Payment

6.1 The price to be paid by the Customer shall be the sum(s) shown by the Company's invoice(s). This price shall be based on the sum quoted to the Customer in the Company's price list, but the Company reserves the right to amend those prices at any time in its absolute discretion and to correct clerical errors or omissions.

6.2 The prices quoted in the Company's price list are in pounds sterling. Due to fluctuations in currency exchange rates the company reserves the right to alter prices to charged to all customers. Unless otherwise specifically stated, all prices quoted by the Company are exclusive of Value Added Tax, which shall be due at the rate in force on the date of the Company's invoice to the Customer.

6.3 In addition to the price for the Goods the Company shall invoice at cost for all packing, carriage charges, tax and duties on any order which is to be delivered outside the UK, excepting Eire where the Company will invoice for all packing and carriage charges on any order less than £200.00 exclusive of any tax or duties in force at the date of despatch.

6.4 Orders placed with and sent directly from manufacturers will incur a carriage charge imposed by the Company.

6.5 Payment of the price and VAT shall be due by the 30th day of the month following the date of the Company's invoice. Time for payment shall be of the essence and payment must be made without set-off or credit.

6.6 Where goods are delivered in installments the Company may invoice each installment separately and the Customer shall pay such invoices in accordance with these Terms and Conditions.

6.7 If the Customer is in default in paying any sum as and when it becomes due, the Company shall have the right to suspend all further deliveries until the default is made good and/or to cancel the contract so far as any goods remain to be delivered thereunder. Additionally, payment for all goods supplied to the Customer shall become immediately due and owing, whether previously invoiced or not.

6.8 In the event that the Customer fails to pay any monies by the due date, the Company shall be entitled to charge interest on the outstanding monies both before and after Judgment from the due date to the date of actual payment at the rate of 2% per month or part month. The customer shall also indemnify the Company against expenditure on all costs of recovery including without limitation legal fees, costs and disbursements reasonably incurred. Any banking charges incurred by the Company in respect of dishonoured cheques will be payable by the Customer.

6.9 Price Match Guarantee must exclude stock sold at liquidation.

7 Leasing

Monthly leasing prices are subject to status and credit approval.

8 Discounts

8.1 All discounts are applied before VAT 8.2 Licensed products are excluded from all discounts and rebates 8.3 Only recipients of promotional offers are eligible for discounts. Government funded institutions are not eligible for certain promotions.

9 Title and Risk

9.1 The transfer of risk of damage to the goods shall take place at the moment when the customer takes delivery.

9.2 Title in the goods or any part thereof shall only pass to the Customer when payment in full for all goods whatsoever supplied and all services rendered at any time by the Company has been made.

9.3 The Customer shall permit so far as it is able and shall use its best endeavours to assist any officer, employee, representative or agent of the Company to enter onto any premises where the goods may from time to time be situated and to repossess the goods at any time prior to title passing to the Customer and until such time as title passes the Customer shall hold the goods as the Company's fiduciary agent and bailee.

10 Warranty

10.1 Subject as expressly provided in these Conditions and except where goods are sold or services provided to a person dealing as consumer within the meaning of the Unfair Contract Terms Act 1977 all warranties, conditions or other terms implied by statute or common law are excluded to the fullest extent permissible by law.

10.2 Where Goods are supplied to the Company with the benefit of a warranty from their manufacturer, that warranty will continue to apply to the Goods following sale to the Customer, whether Goods are sold individually or as a package. If alleged defects in Goods prove to have been caused by incorrect operation, cleaning or handling or other improper use, the Company reserves the right to charge for service calls to those Goods. In all other respects the Company will warranty replacement parts for the length of the manufacturer's warranty thereon, and labour for a period of 3 months.

10.3 The Customer shall be responsible for ensuring that all statutory governmental regulations, local authority regulations, operating instructions and safety precautions are complied with in relation to goods supplied by the Company. Products are authorised for sale in the United Kingdom; Customers in other locations may be subject to local restrictions.

11 Restriction of Liability

11.1 The Company shall not in any event be liable for indirect or consequential loss or damage, being loss or damage which does not directly and naturally flow from the supply of goods or materials, including without limitation loss of profits, of use, overhead costs, collateral damage or of contracts arising out of the supply or failure of supply of goods or services by the Company (other than liability for death or personal injury resulting from the negligence of the Company) and whether arising from breach of contract, negligence or for any other liability howsoever arising, whether by statute or otherwise.

11.2 In all other cases (being cases of direct and natural losses or damage) it is specifically provided and agreed that the compensation and damages payable under any claim or claims arising out of the contract between the parties under whatsoever pretext shall not under any circumstances amount in aggregate to more than the contract price of the goods and/or services forming the subject of the claim or claims.

11.3 No liability for such direct losses shall attach to the Company unless details of such losses are notified to the Company in writing within 7 days of the date of delivery of the goods, or the date of the event giving rise to such loss if it is not apparent upon the date of delivery. In cases of alleged shortages or breakages, claims must be notified to the Company within 3 days of despatch of the goods by the Company. Alleged non-delivery of goods must be notified in writing to the Company within 5 days of receipt of either the invoice for the goods or a statement of account, whichever is the sooner.

11.4 For the avoidance of doubt, nothing in this agreement shall confer on any third party any benefit or the right to enforce any term of this agreement, without the expressed written consent of Porter Nash Medical.

12 Applicable Law

These Terms and Conditions and the rights and obligations of the parties to the contract shall be governed, interpreted and construed solely in accordance with the Laws of England.

**Porter Nash Medical, a division of:
Henry Schein UK Holdings Limited**

Registered office: Medicare House
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Gillingham, Kent, ME8 0SB

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